



Skyway is excited to announce new service offerings through the MetroHealth System – available now to meet your care needs!!

Subject: Skyway Plan Benefit Change Effective June 30, 2024

New comprehensive virtual primary and urgent care service now available.

What this means for your employees/dependents:

MetroHealth has partnered with Ovatient to provide access to preferred health providers where you are – at home, at work or on the go – throughout Ohio.

Ovatient services are in-network wherever MetroHealth is in-network. Please confirm with your health plan. Cash payment options are available for non-plan participants.

How to Access virtual primary care and urgent care services:

Scheduling an appointment is easy. Go to **MetroHealth.org/virtualcare** and start using the service today. Services can also be accessed directly from the MetroHealth MyChart app.

[\(Video Walk Thru\)](#)

What if I currently use Doc2Go:

Virtual Care Services powered by Ovatient will replace Doc2Go. Doc2Go will no longer be available after June 30, 2024.

Questions:

Please contact your plan coordinator or call 440-592-1122. Additional FAQ also listed [here](#). An informational flyer is attached with more details.